

Gambling Helpline Tracking Log
Month Of September 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	10	6	4	1	29
Gambler Seeking Info Only	0	0	0	0	1	1
Gambler Seeking GA	0	0	1	0	0	1
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	4	4	1	3	0	12
SO Seeking Treatment	1	0	0	0	0	1
SO Seeking Info Only	1	0	0	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	0	0	0	1
Other Family Seeking Info Only	0	0	0	1	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	2	0	0	2
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Lottery Results	7	6	4	4	3	24
GA Information	0	0	0	0	0	0
Agency Calling	0	0	1	0	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	28	25	15	17	4	89
Other (please Specify)	2	4	2	7	0	15
TVG or Casino Reservations	1	5	3	2	0	11
TOTAL	52	56	35	38	9	190
GAT Referrals Given	17	14	14	8	3	56
# People Referred To Treatment	10	11	6	4	1	32
Connected Directly To Agency	3	7	5	0	0	15
Confirmed Appt. With Agency	2	7	5	0	0	14
Permission to call back 72 hour	8	5	6	0	1	20
Successful 72 Hour Call Back	4	7	5	0	0	16
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	1	2	0	0	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	1	0	0	1

GAT REFERRALS: BAKER=1 BENTON=1 CLACKAMAS=3 DESCHUTES=1 DOUGLAS=1 HARNEY=1 JEFFERSON=1 LANE=4 LINN=2 MARION=5 MULTNOMAH=19 POLK=4 UMATILL A=1 WASHINGTON=9 YAMHILL=1 GEAR=2 =56

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (4) ADAPT (COOS)=1 (6) BRIDGEWAY=5 (14) BEST CARE BEND=1 (15) GEAR=2 (20) LINN-BENTON GAMBLING TREATMENT=2 (26) POLK COUNTY MENTAL HEALTH=4 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=4 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (34) HARNEY BEHAVIORAL HEALTH=1 (36) CASCADIA (CLACKAMAS)=3 (38) VOA=3 (44) UMATILLA CO HUMAN SERVICES=1 (48) BLUE MOUNTAIN ADDICTIONS=1 (51) BEST CARE=1 (52) LEWIS & CLARK=7 (53) BENTON CO HEALTH DEPARTMENT=1 (80) SOLUTIONS- SPANISH ONLY=2 (95) HOLISTIC HEALING=2 (96) OREGON CHANGE CLINIC=1 =50

GA: MARION=1=1

(#5) OTHER: A)REGGIE MENTAL HEALTH=1 =14 6= B)OUT OF STATE CALLERS=3 C)PRANKS=5 D)TELEMARKETER=5 E)SEEKING

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	1	6	8	12	17	5	1	52
2ND WEEK	4	1	8	14	10	10	9	0	56
3RD WEEK	0	1	5	8	8	6	6	1	35
4TH WEEK	1	1	4	4	9	11	6	2	38
5TH WEEK	0	0	0	0	3	2	3	1	9
TOTAL	7	4	23	34	42	46	29	5	190

34 # OF REFERAL TO TREATMENT

14 # OF LIVE CHATS

21,000 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK